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Since 1995, Top Temps has been managing the temporary and permanent staffing needs of clients engaged in distribution, logistics, manufacturing, production and the commercial and industrial sectors. Whatever the scale and nature of their business, their priorities are the same; a good price, reliable people, no hassle. And they trust Top Temps to deliver.

TOP TEMPS KNOW THEIR STUFF

We can train our consultants to recruit. We can't train them to understand your business inside out. So we only employ people with first-hand experience of your industry. Their knowledge is 'built-in' and they focus, not on making sales, but on meeting Key Performance Indicators (KPIs).

Among our team of consultants you'll find production managers, transport managers, warehouse and distribution managers, call centre managers, office managers; you name it. So whatever your needs, we can build a team that's genuinely qualified to meet them.



**'Without the distraction
of commission, our
consultants concentrate
on service, not sales.'**

Charlotte Harkin, Director

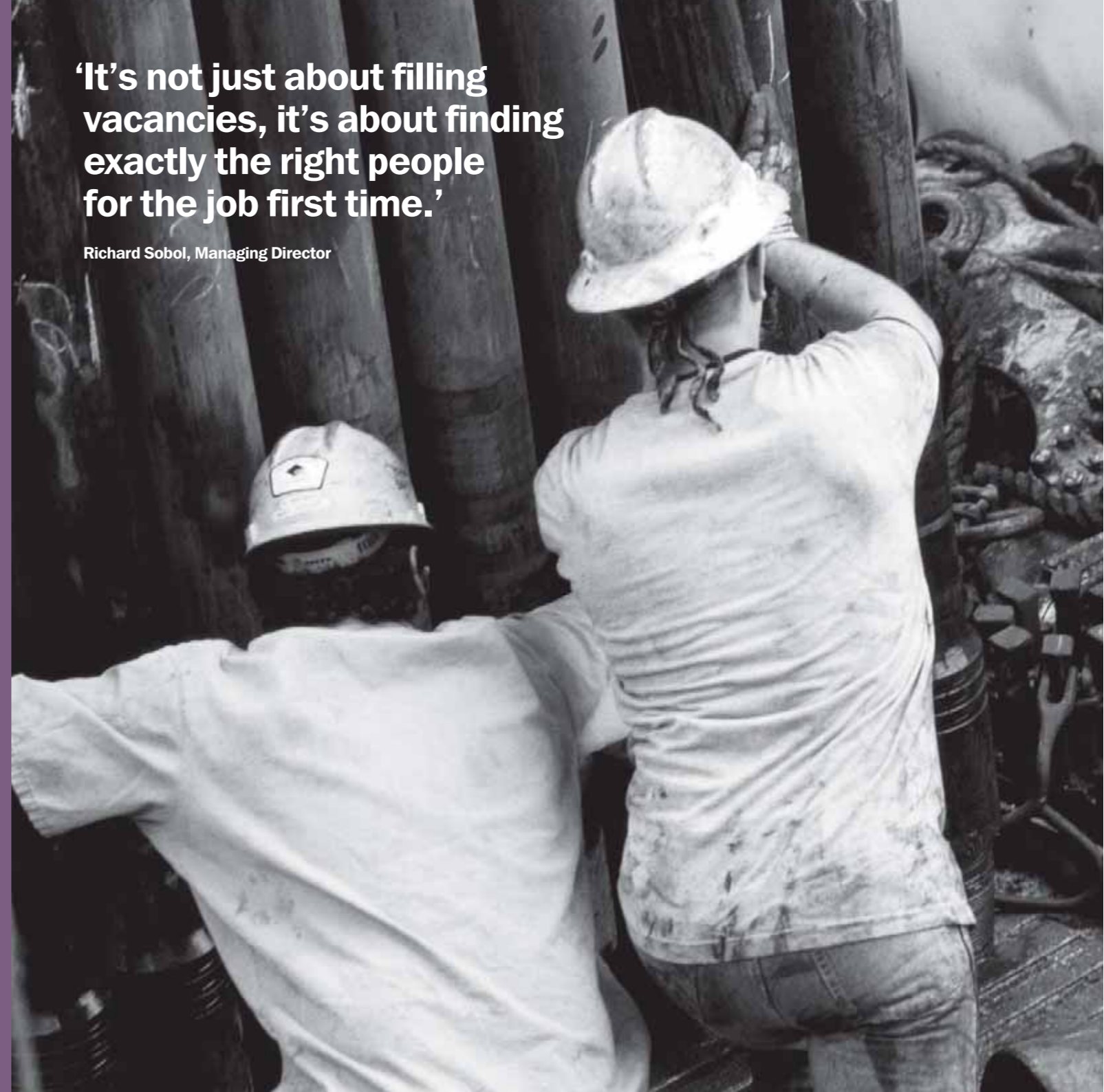
TOP TEMPS DEAL WITH IT

When you ask us to take on a recruitment challenge, your job is done. Our pro-active, self-sufficient, on-site consultants recruit, train and manage their workforce without recourse to you at all, unless you wish it.

An on-site account manager is your single point of contact. Bespoke KPIs and Service Level Agreements are clearly set out. Payroll and accounts functions are streamlined, online processing is an option, and we even monitor our own performance so you don't have to.

'It's not just about filling vacancies, it's about finding exactly the right people for the job first time.'

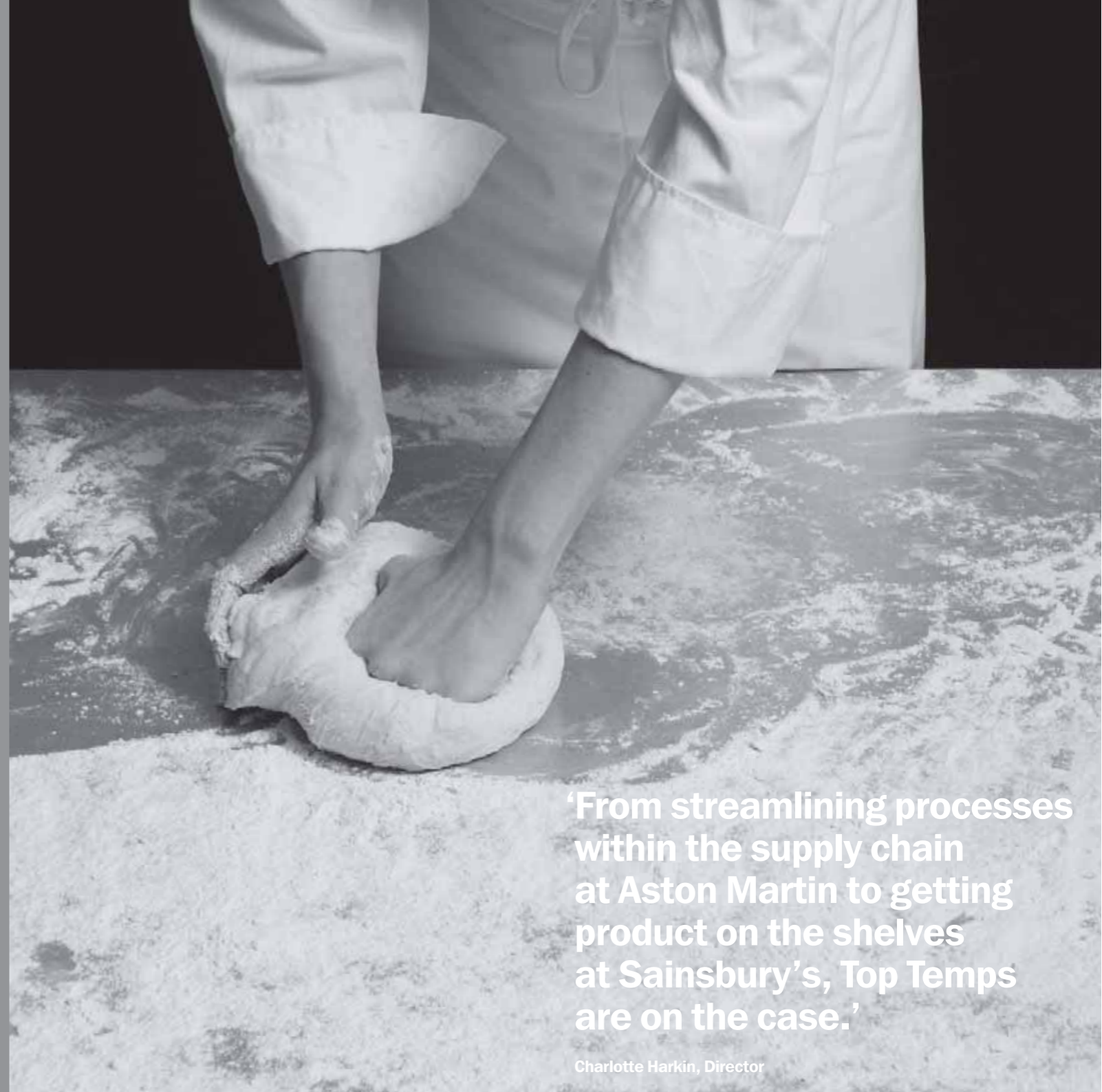
Richard Sobol, Managing Director



TOP TEMPS KNUCKLE DOWN

From pickers, packers and cleaners to secretaries and telesales people, the staff we supply are of the highest quality; individually interviewed, carefully vetted, well trained, appropriately skilled and extremely hard-working.

Tests routinely include numeracy, literacy, dexterity, data entry, food hygiene and fork lift truck driving theory. We undertake credit and licence checks and screen for drugs and alcohol and colour blindness. We are registered with the Criminal Records Bureau and Disclosure Scotland, and demand proof of the Right to Work.



‘From streamlining processes within the supply chain at Aston Martin to getting product on the shelves at Sainsbury’s, Top Temps are on the case.’

Charlotte Harkin, Director

TOP TEMPS NEVER CLOSE

The individual needs of our clients vary enormously, so the service we offer is tremendously flexible, no matter how inflexible your deadline. Whether you want two people for two months or 200 for two days, we can help.

We staff new projects, large and small, from scratch. We respond to seasonal peaks and troughs as effectively as we do to steady, year-round demand. And if your business operates around the clock, your Top Temps team does too.



‘In our work with household names throughout the UK we’re setting the standard for others to follow.’

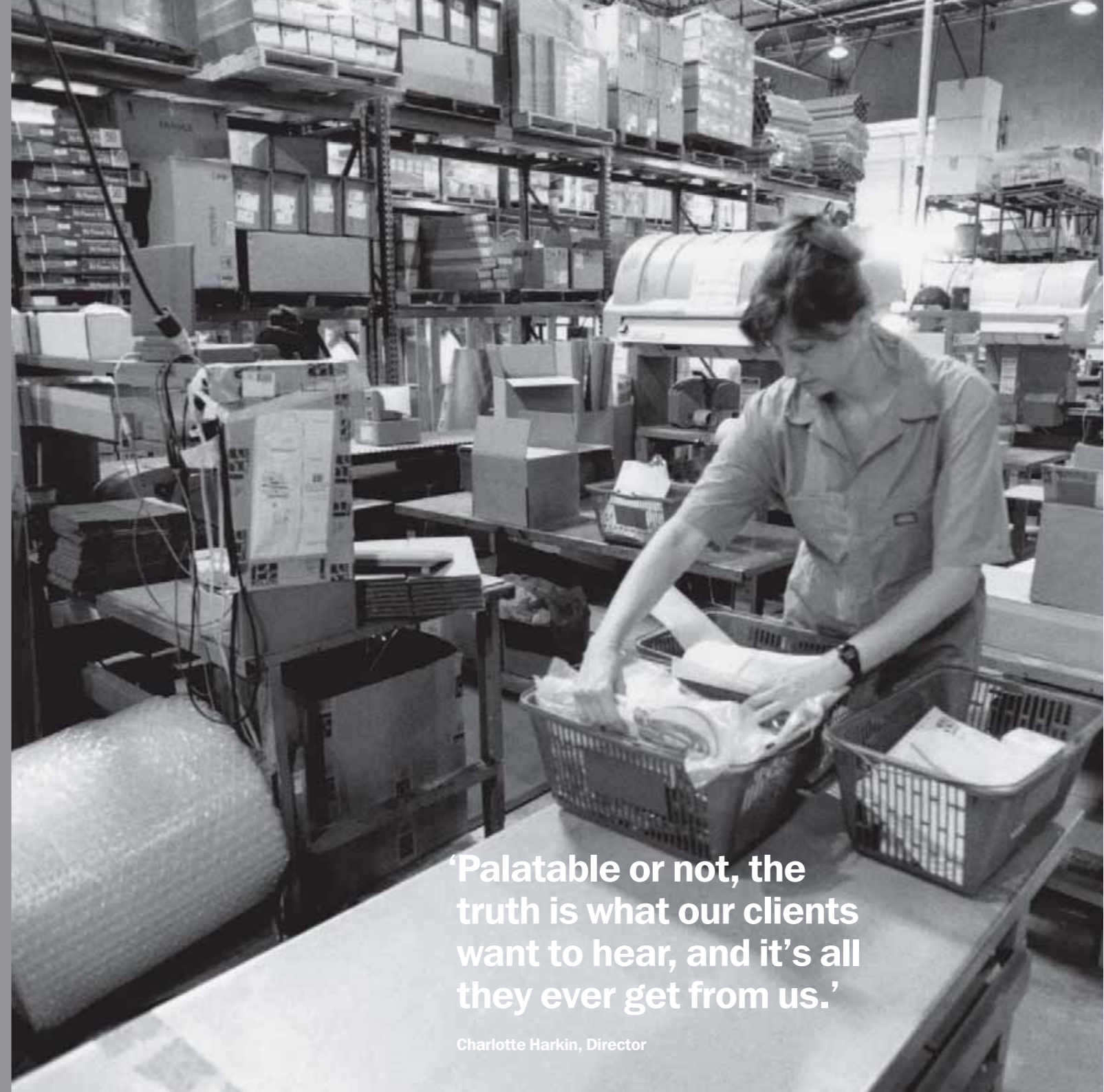
Richard Sobol, Managing Director



TOP TEMPS TELL IT LIKE IT IS

In our book, accountability is key. You don't have time to check up on us, but you do need to know that KPIs and Service Level Agreements are being achieved. So we keep a close eye on every aspect of our performance and compile clear, comprehensive feedback.

This takes the form of regular management information reports, supplied in the format of your choice at intervals you request. They provide a detailed record of recruitment levels, staff activity and challenges met. All you need do is read and digest.



‘Palatable or not, the truth is what our clients want to hear, and it’s all they ever get from us.’

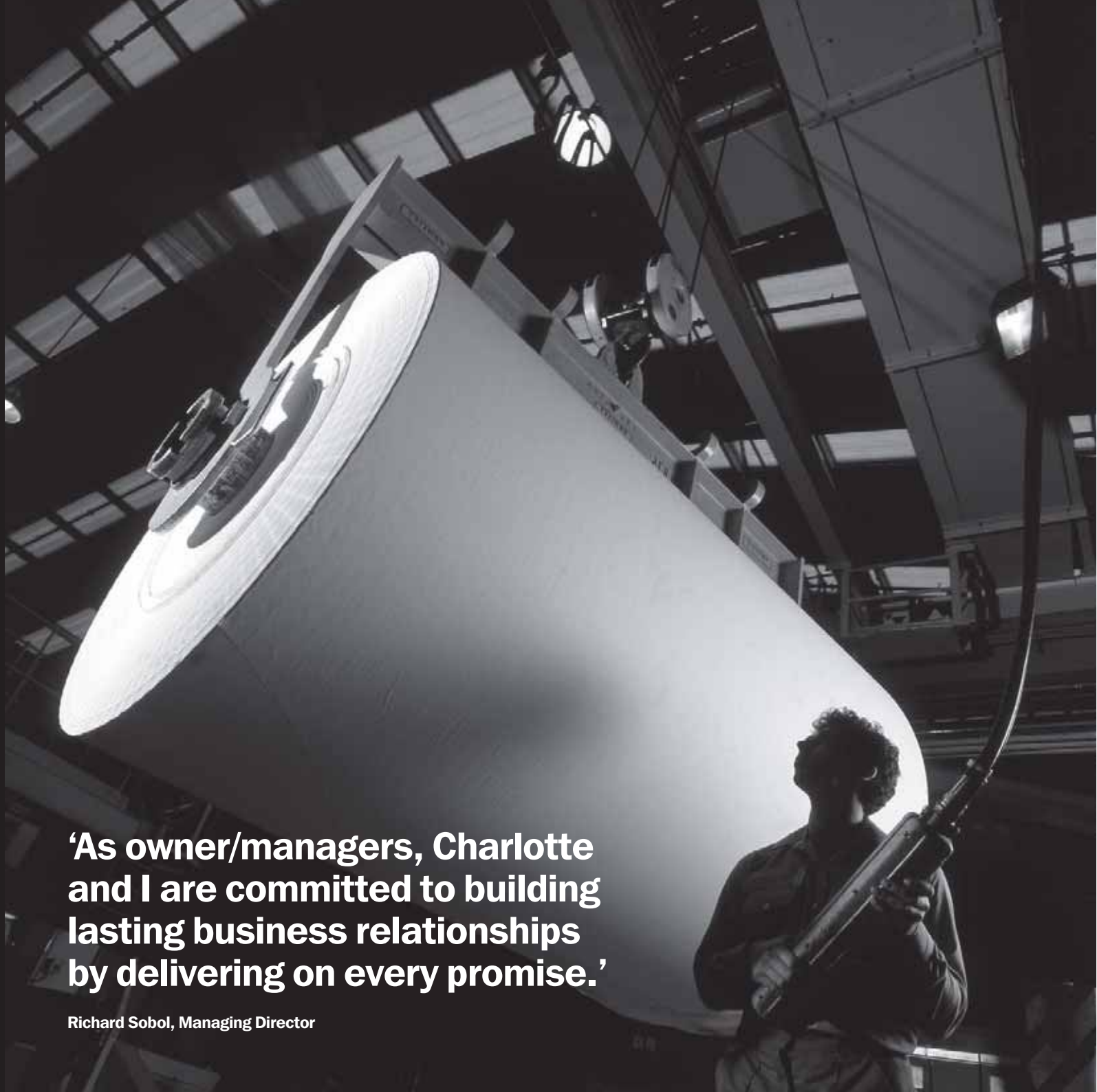
Charlotte Harkin, Director

TOP TEMPS GET AROUND

Distance is no obstacle. We work with companies all over the UK, from small local businesses to national household names and vast multinationals with overseas interests. Specialising in the automotive, public and retail sectors, our expertise is as broad-ranging as our client base:

Allied Bakeries
Allied Carpets
Amtrak
Arriva
Aston University
Autotrader
B & Q
Brake Brothers
Business Post
Carphone Warehouse
Christian Salvesen
Comet Group
Coventry Building Society
Exel Logistics
Fashion Logistics
Geopost
Hagermeyer
HFC Bank
Hilton Hotels
Hozelock
IMI Eley
Initial Citylink

Living Well
NYK Logistics at Aston Martin
NYK Logistics at Jaguar
NYK Logistics at JCB
NYK Logistics at Land Rover
NYK Logistics at Sony
Parcelforce
Royal Mail
Ryder
Sainsbury's
Servisair
Somerfield
Sonopress
TDG Logistics
Tesco
The Accident Group
The NEC
TNT Logistics
West Midlands Fire Service
West Midlands Travel
WHSmith News
Wincanton Logistics



'As owner/managers, Charlotte and I are committed to building lasting business relationships by delivering on every promise.'

Richard Sobol, Managing Director

TOP TEMPS ARE HERE

If we can tell you more about one of the UK's top 100 recruitment agencies, or help with your staff recruitment needs, please don't hesitate to get in touch.

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